



Brisbane Prosthetics & Orthotics Pty
Ltd
Unit 8, Skyline Business Park,
107 – 123 Muriel Avenue
Moorooka, 4105, QLD, Australia
A.B.N 56 093 066 150

Revised 02.01.2018

QUALITY POLICY

Brisbane Prosthetics & Orthotics Pty Ltd is a business based on a strong commitment to patient needs and requirements. This is supported with a high level of clinical and technical expertise, quality and service.

The quality management system is based on and meets the requirements of AS/ISO 9001:2015.

Quality is demonstrated by having satisfied clients walk out the door. This is achieved by:

- *attention to detail in casting and fitting – getting it right first time in often very difficult circumstances;*
- *promptly and effectively rectifying non-conformances should they arise;*
- *treating people as individuals, understanding the trauma of their situations and providing support;*
- *using all the knowledge and skills of employees and having them keep up-to-date with the latest innovations;*
- *supplying services to the quality and at the cost required by tender/contracts;*
- *complying with statutory and regulatory requirements.*
- *commitment to continual improvement of the business and to the QMS.*

The management and staff of Brisbane Prosthetics & Orthotics Pty Ltd are totally committed to the concepts of the quality management system and are committed to continual improvement.

A handwritten signature in black ink, appearing to read 'Anton Crous', is written over a horizontal line.

Manager – Anton Crous
January 2018